Main Grants 2017-18 report

| Name of organisation | Goldsmith's Community Association |
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| Date of meeting | 16 September 2016 & 5 October 2016 |
| Names and positions of attendees | 16 September 2016 - Liz Wood (Chair) - Sue East (Treasurer) - Petra Marshall (LBL Community Resources Manager) - Ali Williams (LBL Development Officer) 5 October 2016 - Sue East (Treasurer) - Charles James (Secretary) - Petra Marshall (LBL Community Resources Manager) - James Lee (LBL Head of Culture and Community Development) - Ali Williams (LBL Development Officer) |

| | Total | Q1 | Q2 | Q3 | Q4 | | | |
|--------------------------------------|--|-------------------|-----------------|-------------------|----------------|--|--|--|
| Total funding received 2015-16 | £18,000 | N/A | £6,000 | £6,000 | £6,000 | | | |
| Total funding to be received 2016-17 | £24,000 | £6,000 | £6,000 | £6,000 | | | | |
| | | | | | | | | |
| | Outcomes | | | | | | | |
| | | | | | | ent and delivery of community events and activities. Build | | |
| | | | | | | op-up cinema, Bonfire party, roller disco, Black History productions and events reaching across communities. | | |
| | 2. Lunch club f | or elderly reside | nts extended to | wards target of b | ecoming 'Centr | e of Excellence' for elder residents. | | |
| | 3. Whitefoot residents fully informed about events and activities at their community centre | | | | | | | |
| | 4. Provision for 8-16 year olds that engages, educates entertains and inspires young people to develop and explore positive outcomes | | | | | | | |
| | 5. Whitefoot Ward residents will have extensive opportunities to participate in a diverse range of activities which improve their physical and mental health and well-being and encourage engagement with local community. | | | | | | | |

| Outputs: | 6. Plan and provide a programme of community events to facilitate community cohesion and address Assembly priorities. Reduced crime and anti-social behaviour as a result of increased self-esteem and community spirit. Special conditions 1. More focus on outreach work via the links with the Whitefoot Assembly 2. Must work as part of the Community Development Consortium with other Neighbourhood funded Groups and other stakeholders. 2015-16 Q2 Q3 Q4 2015-16 PW Achieved Target 2016-17 Q1 Wachieved TD | | | | | | | | |
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| Invitation to survey respondents to join Community Organisational group and/or organising groups for specific events. A minimum of 6 community events per annum planned by a steering group that is representative of local residents | Development of community organisational group 6 community events | Recruitment of Whitefoot resident chef as volunteer. 3 community events | Formation of Goldsmiths Foot Soldiers (GFS) 4 community events | Key Foot Soldiers set up and organised Community Café 3 community events Foot soldiers achieved redecoration of café, links with Good Gym & St John's. | 10 community events | 167% | Development of community organisational group 8 community events | X 5 community events | 250% |
| Community 'at' Goldsmiths to determine priorities for development. Identify and implement strategies for self-funding - fundraising, sponsorship. Ongoing Lunch club programme of activities (beyond initial grant period to October 2015) — to be extended to twice weekly from October 2015. | Strategies implemented for self-funding 56 lunch clubs Christmas celebration event | Lunch club returned to GCC 07/09/15 after period at Wesley Halls. Fundraising and member contributions raised to fund continued delivery. | Lunch club established. Plans to extend to x2 meetings per week delayed by temporary closure. Christmas event planned and funded through local table sales and other fundraising events | Successful bid to Positive Ageing. Funding confirmed for formation of Thursday group with focus on gardening and active lifestyles - to start early summer (following closure for asbestos removal). | 36 lunch clubs Christmas event delivered. 1 successful funding bid. | 64% | Strategies implemented for self-funding 70 lunch clubs Christmas celebration event | Thursday lunch club established - light lunch and gardening for active elders. Transition of management provision to LCC ongoing. | 69% |

| Christmas celebration event planned and fund- raised by steering group Development of website to promote the community centre. Groups able to include details and links to promote their groups. Website used for publication of quarterly news updates on centre developments. Secure free/low training event for staff/trustees, extend invitation to partners. Social media presence to promote events and | Website developed and used for quarterly news updates Training events secured. Social media used | Community activities promoted via website and both Facebook and Twitter (210 followers). News page on website used to update on partial reopening and advertise returning groups. | Community activities promoted via social media. Updates and links to user groups added to website. Contacts on Twitter (278 followers) extended to include key local groups. | Pilot online booking system. Improved systems and increased transparency. Increased use of Facebook and Twitter (322 followers & 542 tweets) Advice for launch of crowdfunding Jan-16. | Website developed quarterly news produced Training for staff/trustees not secured Social media used. | 66% | Website developed and used for quarterly news updates Training events secured. Social media used | Website regularly updated with news supported by embedded Twitter feed. Update from Trustees distributed with Foot Soldiers | Completed |
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| encourage community involvement. Identify and approach a minimum of six appropriate corporate sponsors for projects or events Identify and secure pro bono training/support for staff/trustees - at least | Min of 6 corporate sponsors to be approached X1 event for staff and trustees | £1000 pledge from local business for capital works. Steering group working on Business Plan | Launch of crowdfunding campaign at AGM used as opportunity to publically accept £1000 donation from The Scale | Business plan completed and shared. Support of local businesses for quiz night. | 2 Corporate sponsors Support from local business for quiz night | 50% | Min of 8 corporate sponsors to be approached X1 event for staff and | Lloyd's bank volunteers day June 2016 Pro Bono support for trustees secured through VAI | Successful 1st quarter need to see at least x1 bid for capital works in next |
| one event per annum. 2x bids for capital works. Develop a benefits scheme with privileged membership for Whitefoot residents (and low income families) to offer chargeable | X2 bids to capital works Develop a benefits scheme for Whitefoot residents | to use as leverage Veolia funding and other. Goldsmiths company approached for further support | Factory. Significant progress in formation of Business Plan. | Voluntary support in roles Successful bid to Whitefoot Ward - benefits scheme for Whitefoot residents | Business Plan completed Support from x1 local business re. capital works | | trustees X2 bids to capital works Develop a benefits scheme for Whitefoot residents | through VAL for x1 Away Day + X1 follow-up meeting. Regular support from Good Gym decoration and gardening. | quarter |

| services at significant discount for target groups. | | Free support and advice from lawyer, CJ Law. | | Potential partnership with Lewisham Music Service explored. Links with Teachsport and Abbotshall HLC developed | Successful bid to Assembly Fund Whitefoot residents benefit scheme developed | | | Benefits scheme introduced. | |
|---|---|---|--|---|--|------|---|---|------|
| Investigate options for Pre-School and before/after school care plus Wrap-around school care. At least two Family Learning sessions per week providing parent only and parent/child activities | Two Family Learning sessions per week – 72 sessions | Initiated process to tender for preschool provision, breakfast and after-school club. Weekly family music session for under 5's. Family cook and eat started Oct '15. Weekly family and under 5 provision (Forest School) identified | Weekly family music session for under 5's. Family cook and eat started Oct '15. Preferred provider for Breakfast and After-School provision identified and invited to start. Preferred provider for pre-school nursery identified | Weekly family music session for under 5's. Family cook and eat Pre-school provider appointed, start spring 2016 Breakfast club provider fell through, looking for alternative provision. Weekly family and under 5 provision (Forest School) Demand for weekly drop-in playgroup identified. | Weekly family music session for under 5's delivered. Weekly Family Cook & Eat Weekly family Forest School Options investigated for preschool and after school care. | 100% | Two Family Learning sessions per week – 90 sessions | Preschool agreed to start July 2016, service begin Sep 2016. T&T breakfast and after- school logistics agreed, target start Sept 2016 12 parent toddler music group 12 childminder support group 12 Forest School | 160% |
| 2 ICT classes/clubs for older residents per week | X2 classes per week - 72 classes | Unable to host at Goldsmiths due to roof | 1 class per week taking place at St. Luke's | 1 class per week taking place at St. Luke's | 1 class per week taking place at St. Luke's in Q3 | 33% | X2.5 classes per week - 90 classes | Wi-Fi installed in GCC, discussions started for | 18% |

| | | leak in IT Suite - Project moved to St. Luke's Church | | | and 4 (24 classes) | | | planned return in Q2. Total = 4 | |
|--|--|---|---|---|---|------|---|--|------|
| 1 ballet session/week | 1 ballet session/week - 39 classes | Goldsmiths Academy of Dance re- established at centre Sep 15 following period at St Mark's and St Luke's Line dance unable to return – adults Irish dancing Sep 15 ~ | As quarter 2 plus new group providing ballroom dancing for adults one evening per week. | As quarter 3 plus new ballet for adults dance and exercise class one evening per week. | No Adult Line Dancing – instead Irish/ballroom and ballet dancing for adults | 100% | 1 ballet session/week - 48 classes | X2 classes on X2 evenings per week. X1 Ballroom dancing for adults X1 evening per week. Total = 20 in Q1. | 167% |
| Weekly drama groups by GLYPT and Goldsmiths Theatre | X1 per week - 39 classes | Goldsmiths Theatre company disbanded. GLYPT unable to Return immediately. X3 weekly drama/musical theatre sessions | X3 weekly drama/musical theatre sessions Pantomime production prepared for January 2016. | X3 weekly drama/musical theatre sessions X3 Pantomime performances January 2016. | X3 weekly drama/music sessions per week – 108 classes | 300% | X1 per week - 49 classes | X3 weekly drama/musical theatre sessions | 300% |
| Minimum of 6 sports sessions for children and adults per week - judo, karate, boxing, kick-boxing cricket, football, basketball, Insanity (fitness), | 234 sports sessions and 36 health sessions – Total 270 sessions | Millwall weekly youth sports session. Cricket for change - youth cricket. Judo from Sept '15. | Millwall weekly youth sports session. Judo group Insufficient space available to | Millwall weekly youth sports session Potential links with Teachsport to expand provision once gym available. | 72 sports sessions; no health sessions. Reduced delivery due to full and part closure of premises. | 27% | 292.5 sports sessions and 45 health sessions | Funding for Millwall provision reinstated in June 2016. Need to re- establish links with local youth to | 0% |

| Weekly Health sessions - yoga, homeopathy, nutrition | | Insufficient space to host additional sessions. | host additional sessions. | | | | | rebuild participation. Links with Teachsport (Abbotshall HLC) initiated. | |
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| Work in partnership with DNP & DmN to explore and embed programme of health and nutrition | Work in partnership with DNP & DmN to explore and embed programme of health and nutrition | DmN started Cook and Eat Oct '15 Collaboration with DNP - delivery of healthy options at lunch club | DmN Cook and Eat supper club 1 session per week. Mentoring from DNP for volunteers re. Silver Lunch Club. | DmN Cook and Eat supper club 1 session per week. Invitation to work in partnership with DNP as part of Phoenix Festival May '16. | On-going partnership with DNP and DmN | Completed | Work in partnership with DNP & DmN to explore and embed programme of health and nutrition | Ongoing work. | Completed |
| Affordable hall hire for local residents - 12x hall hire per quarter | X 12 per quarter affordable hall hires for local residents 36 hires | Hire not currently achievable due to restricted electrics and general H&S concerns. | Hall hire still not possible Hire to DTA for Christmas event December 2015. | Online bookings process set up Limited availability for hall hire - six events. Accepted bookings for remainder of year. | Hall hire hampered due to full and part closure of premises – limited hire achieved. | Not achieved. | X 12 per quarter affordable hall hires for local residents 45 hires | London Mayoral election/EU referendum. Polling station opportunity to engage with community, informal needs survey conducted. Approx. 10 private hall hires. | 88% |

1. Remove funding from under-performing groups/those performing least well

Have you achieved at least 90% of the agreed reporting outputs and outcomes in all quarters since the start of the programme?

Goldsmiths Community Association (GCA) have met or exceeded 5 out of 11 of their outputs for 2015/16 and 8 out of 11 in 2016/17. This is due to mitigating circumstances which are outlined below.

Have you achieved all of the wider outcomes outlined in the initial grant application?

A representative of GCA joined the Whitefoot assembly coordinating group in July 2015 with a view to working more closely with the assembly and tailoring GCA activities to meet identified assembly priorities which to some extent satisfied some of the broader requirements of the funding stream.

Whilst GCA have met some of their outputs they are all inward facing centre activities and not the community development across the ward that the council expected from this strand of funding.

In recent months GCA have met with Grove Park Community Group and Barbara Gray of the Corbett Estate Neighbourhood Forum so that GCA could discuss and better understand both group's outputs with regards to outreach work being undertaken in Grove Park and Catford South and to determine what possibilities there are to share resources.

It has been agreed that now that the building has reopened Goldsmith's can focus on the outward facing Community Development work that they are funded to deliver.

If no to either of the above:

- What are the mitigating factors?
- What plans are in place for improving performance?
- What progress has been made against actions agreed with your Development Officer?

Goldsmith's Community Centre was closed to pubic use from April to September 2015 due to the discovery of asbestos in various sites throughout the Centre. Before its closure the centre housed a wide range of users including a pre-school, children's centre services, sport and dance classes, adult education classes, activities for the elderly and faith and cultural groups.

Over 30 organisations had used the Centre on a regular basis over the 2-3 years preceding April 2015. In October 2014 the Treasurer reported on an increased forecast income for 2014-15 and in early 2015 a new centre manager was appointed. Following a survey of local needs undertaken at the end of 2014, the new centre manage was poised to develop and extend the work of the Association and deliver the wider outcomes of community development.

90% of survey respondents recognised the centre as a community asset – many said its existence was vital to community cohesion in that part of the ward. Goldsmith's Community Centre is the only community based centre in the Whitefoot ward.

The optimistic projections in October 2014 were put on hold when asbestos was discovered in December 2014. From December 2014 – March 2015 there was reduced availability of the building and at the end of March 2015, the building closed completely. The decision of the Trustees to completely close the centre was informed by the realisation that without the income through hire, the Association's reserves were insufficient to support the continued employment of staff and running costs. Trustees faced the prospect of insolvency. As a result, all staff were presented with redundancy and non-essential services were cancelled. The doors were closed but by avoiding insolvency the Association survived.

Trustees, responsible for the management of the Centre (Goldsmiths Community Association – GCA) worked with local councillors and partners such as Phoenix Community Housing and the London Borough of Lewisham (LBL) to plan for the future of the Centre.

A Steering Group was formed which was chaired and supported by local ward councillors, with input from residents and people operating businesses in the area. The aim of the Steering Group was to support the Board of Trustees in carrying out its duties responsibly, and to ensure that GCA had a clear, strategic direction for development as a community asset and for long-term sustainability.

A condition survey, commissioned by LBL in May 2015 confirmed the viability of the building but also identified significant areas of essential maintenance and refurbishment. The essential works were completed (partially funded through S106 money awarded from Whitefoot Assembly) and in September 2015 the centre was able to open some of the previously closed areas. In September 2016 the Centre fully re-opened.

Since Goldsmiths Centre closed the efforts of the board and sole worker have been on building works and getting the building open and functioning again. It will be end March 2017 before GCA are in a financial position to be able to employ a community development worker.

Whilst the building was closed or partially closed GCA continued to deliver their outputs where possible; utilising other venues close by, working in partnership with other organisations; and since re-opening have worked hard to restore the association's activities back to normal.

What local support/evidence of need can you identify for the work you are undertaking?

At the end of 2014 GCA conducted a wide-reaching survey of local need which went out to over 100 individuals and community groups within the ward plus subsequent surveys for example one conducted during the 2015 general election. GCC was used as a polling station and volunteers took the opportunity to ask those coming to vote and willing to participate what they would like to see developed.

GCA have a very good understanding of local need. Whitefoot has a higher than average 0-19 year old and + 65 year old population, and as such GCA planned a programme of

work to meet the needs of young and elder people via intergenerational projects and community events.

2. Negotiate reductions and seek alternative funding streams

Are there any proposals that you can put forward that will deliver significant saving against current expenditure? This can include capital investment to change your delivery/business model.

No significant savings proposals were identified at this stage.

What alternative funding streams are you already pursuing?

Crowd Funding via 'My Donate' to help with the capital costs required for the building.

LBL Officers will work with Goldsmith's to identify other funding streams to apply to.

Revenue from hire of the building continues to be Goldsmith's main source of revenue.

Are there any other funding streams that you can identify that the council can support you to access?

Assembly funds for individual projects to take place at the Centre.

3. Work with groups to consider mergers or asset sharing

Are there any organisations doing similar work to you in the borough who you may consider sharing resources or merging with? Who have you considered/approached?

Meetings have been held with Abbotshall Road Healthy Lifestyle Centre, Grove Park Community Group and Corbett Estate Neighbourhood Forum. Strong links have been forged with The Food Project, Ageing Well and Community Connections and there is a possibility of co-delivering activities and sharing resources with all these groups.

Whilst the community centre was closed GCA built upon their strong relationships to share resources and continue to deliver their outputs where possible; for example moving some of their activities to other venues.

Are there other groups in the local area that you could share resources with even if they are delivering a different type of service? Again, who have you considered/approached?

As above.

What support might you need to move these suggestions forward?

Officers and GCA identified the benefit of sharing good practice from other organisations funded under the neighbourhood theme; and this will support GCA going forward in 2017/18 to fully develop and deliver the wider community development ethos of the grant funding. Officers will work with GCA to enable this to happen.

4. Pro-rata reductions across all groups

What would a 25% cut in your grants look like in service delivery terms? What are the wider impacts?

GCA, had it not been for the discovery of asbestos, were all set to renovate/refurbish the centre using £41k Section 106 money and had just appointed a Centre Manager whose remit was to undertake community development work.

Due to the discovery of the asbestos and the subsequent financial crisis which came about as a result of costs incurred in containing and removing the asbestos (total cost £79k) the newly appointed Centre Manager had to be made redundant. The Section 106 money then had to be used on containing/removing the asbestos along with any other income GCA were able to generate (mostly via rental income) which was greatly reduced due to the part and full closure of the centre.

As well as the cost of dealing with the asbestos a lot of time and effort went into managing the crisis. All things considered, GCA managed to reach a lot of the outputs as laid out in their quarterly monitoring document. It is likely they would have met 90% of the projected outputs had it not been for the mitigating factors.

From December 2014 – March 2015 there was reduced availability of the building and at the end of March 2015, the building closed completely. As a result, the newly appointed Centre Manager/Outreach Development worker was presented with a redundancy notice and non-essential services were cancelled.

The centre was entirely closed from April 2015 through to end September 2015 when it partially re-opened. Through necessity the centre remained only partially open (aside from April 2016 when it closed to facilitate the removal of the asbestos) until September this year. Whilst the building was closed or partially closed GCA continued to deliver their outputs where possible; utilising other venues close by, working in partnership with other organisations; and since re-opening have worked hard to restore the association's activities back to normal.

Since re-opening all areas of the building GCA's financial position has grown everstronger as its main income stream has always been through the hire of premises. Prior to the discovery of asbestos 80% of GCA's income came from rental income. The financial forecast going forward predicts the potential to achieve a surplus by end March 2017. At that point GCA will also be in a position to appoint a community development worker.

From April 2017 GCA will be in a strong position to continue to deliver the many, varied centre based activities alongside community development work from 17/18.

A 25% cut would mean a new community development worker working fewer hours than that originally anticipated with the full grant in 2015. GCA have been pro-active in pursuing partnerships with both the Grove Park Community Group and the Corbett Estate Neighbourhood Forum so there is scope to share resources especially given the three wards, Whitefoot, Grove Park and Catford South all border each other.

Upon appointment of a community development worker a new set of outputs for 2017-18 will need to be negotiated in collaboration with the CDW, council officers and the Ward Assembly.

Have you modelled this cut and developed an action plan for its implementation?

GCA have begun to consider the impact of a cut but have not modelled it.

Conclusion

Conclusion and recommendation

It is recommended that Goldsmith's Community Association receive a pro-rata cut even though they have not been able to meet all their outputs to date. As mentioned above, there are mitigating factors for this; and officers are confident that from 2017/18 the organisation will be in a strong position to be able to deliver fully against the ethos of the grant theme.

It is further recommended that grant funding be on the condition that a community development worker be appointed and in post by 1 April 2017. It is also recommended that a new set of outputs for 2017-18 be developed in collaboration with the community development worker, council officers and the Ward Assembly.

| Equalities groups disproportionately impacted by recommendations | | | | | | | |
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| | | | | | | | |
| Ethnicity: Pregnancy / Maternity: | | | | | | | |
| Gender: | | Marriage & Civil Partnerships: | | | | | |
| Age: | | Sexual orientation: | | | | | |
| Disability: | | Gender reassignment: | | | | | |
| Religion / Belief: | | | | | | | |

Commentary and potential mitigations:

Goldsmiths Community Association's grant is used for the benefit of all residents in the ward and therefore there are not considered to be any disproportionate impact on any equality groups.